



ROCHDALE & OLDHAM

Maternity Voices

Working in partnership to improve maternity services

healthwatch
Rochdale



Date/Time	Monday 27th March 2023 Monday 17th April 2023 7:45pm – 9:15pm
Meeting	Meeting #9
Minute taker	Naomi Burke, Healthwatch Rochdale

Attendees	Apologies Received
Leona, Chair ROMVP Naomi, HWRochdale Jules, HWOldham Katie, Strawberry Moon, ROMVP Vol Advocate Steph, Midwife, Lactation consultant, Aqua Natal Grace, ROMVP Vol Advocate, Service User Jess, ROMVP Vol Advocate, Service User Wendy, Feeding Midwife, Oldham Kirsty, Tameside Chair MVP Louise, Health Visitor Celeste, Engagement Manager, Oldham NHS Denise, Homestart	Janice, Rochdale Angela, Oldham Tamoor, Manager HWOldham Kate, CEO Healthwatch Rochdale Abdur, Service User Tom – quality and safety improvement, Oldham Ruth – ROMVP Vol Advocate, hypnobirthing, Service user Vickie, ROMVP Vol Advocate, Service User Josie, Vice Chair ROMVP Faith, Director of Midwifery, Oldham




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Agenda Item	Items Discussed	Summary of Discussion	Actions	Owner	Deadline
1	<p>Welcome and introduction of Rochdale and Oldham Maternity voices Partnership</p> <p>Welcome</p> <p>Introductions of attendees via chat</p>	<p>Welcome from Chair</p> <p>Please see list above</p> <p>Apologies previous meeting had to be closed but must adhere to quorate.</p> <p>Discussion around Badgernet</p>  <p>Badgernet Conversations Zoom</p>			
2	<p>Information on Rochdale and Oldham Maternity Voices Partnership (ROMVP)</p> <p>Who ROMVP are</p> <p>Gathering Feedback Oldham/Rochdale</p> <p>Sign up to receive updates</p>	<p>Naomi, Healthwatch Rochdale brief update on ROMVP, who they are and what they do.</p> <p>Encourage sharing of our social media channels</p> <p>Feedback Gathering on Maternity Services.</p> <p>https://healthwatchrochdale.org.uk/share-your-experience-local-maternity-services</p> <p>We have a ROMVP Contact list, we send out information from ROMVP as well as</p>	<p>ROMVP Website link: ROMVP</p> <p>@RO_MVP</p> <p>For meeting attendees to share feedback link to contacts</p> <p>If you wish to be added to contacts list please email info@romvp.org.uk</p>	<p>ALL</p> <p>ALL</p> <p>ALL</p>	<p>Ongoing</p>





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			other services, surveys, invitations to ROMVP meetings etc.			
3	Review of Minutes/ Action from previous meeting	Minutes #8  ROMVP Meeting #8 Jan 2023 MINUTES.p	All up to date: Action Log No further comments OUTSTANDING – Antenatal	Minutes will be available on: https://healthwatchrochdale.org.uk/maternity-voices-partnership To share information about Aqua Natal To forward focus group information and questionnaire To share content around Antenatal Education		Angela
4	ROMVP Update	Leona, Chair ROMVP	Involved in the Trust Maternity Transformation programme. Ensuring service user voice is represented. Patient Experience meet ups ensuring wider reach and diversity of voice. <ul style="list-style-type: none"> INFOGRAPHICS – these were originally Discussed at Meeting #1. The Trust want consistency so are looking at a GMr template. 3 YEAR PLAN – There are action points as part of the plan (linking ICB, Comm and Trust) The Maternity Voices Partnership is embedded within the commitments (funding and deliverables) and looking at the suggestion of being called “MNVP” to include the N = Neonatal. Look at whole resource. In September will know what funding looks like across Greater Manchester and how all MVPs can 	To share once available To send report with minutes  NHSE 3yr plan maternity-and-neon		LB NB



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			<p>work cohesively with a tailored bank of resources/info/planning.</p> <ul style="list-style-type: none"> • BREASTFEEDING – 3 year plan from Trust. Accreditation before 2027. Looking ta Work/Peer support groups. Looking at a “Breastfeeding Friendly Campaign” in Rochdale with Rochdale BC. Local places to sign up. <p>Steph: There is a serious lack of funding for this. I offer lactation support and have been looking for local funding around support for around 4 years.</p> <p>Wendy: There are some big pieces of work in Rochdale via the Family Hubs that has come from National Funding. The Contact for this is Stacey Dunbar.</p> <p>Denise: Over in Oldham and Tameside there are a number of support options. Antenatal online available. Specific area workshop QR Code with more info available and posters Mon – Fri Oldham Library</p> <p>Wendy: Been left out of meeting so out of loop. As project lead should be doing as a team. Miscommunication and things are being missed.</p> <p>Leona: It seems not all services are joined up so need consistency of approach</p> <ul style="list-style-type: none"> • Terms of Reference – these are due to be updated. Any comments or 	<p>To raise awareness of campaign Breastfeeding Welcome Scheme-Rochdale</p> <p>Wendy to put Leona, Chair in touch with SD, Family Hubs Lead.</p> <p>Links to be made between 2 new community Engagement Midwives, Wendy (infant feeding Trust) and Denise (Homestart). LB to link up</p>	<p>ALL</p> <p>WB</p> <p>LB</p>	
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		<p>suggestions please let us know. TOR sent with invite or available on request.</p> <ul style="list-style-type: none"> • Badgernet - We have not had a lot of feedback around this. But we have had some service user questions which we will respond to. <p>Katie: Can service Users acc it if they are cross boarder or go out of area? Think there needs to be a section on it to highlight if this is a pregnancy after loss. Self ref via badgernet and was nothing to add notes around baby loss. It causes undue distress and needs to be more seamless.</p> <p>Wendy: Can speak to digital midwives. They can change locally but can also make a "Change Request" to <i>Clever Med</i>.</p> <p>Jess: Heywood resident, birthed at Tameside. Concerned as only Digital and cross boarder issues.</p> <p>Wendy: I think that is service users are cross boarder then forms and info can be printed off from badgernet. (Check with Yvonne)</p> <p>Leona: Onus is on service user if they choose to birth or access services cross boarder to ensure printed. The different trusts all use different methods of patient records and whilst in a ideal situation all Trusts would link up seamlessly this service is not quite there yet if you choose to access care spanning two different Trusts</p>	<p>LB to send response to Badgernet Questions</p> <p>LB to ask for further information around high risk pregnancies and Badgernet.</p> <p>Feedback Campaign around <i>Continuity of Care</i>.</p>	<p>LB NB – Send</p> <p>LB</p> <p>HWR ROMVP</p>	
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			<p>Grace: Not a direct link, but I received care at different places, its not the same staff- no continuity, saw a different midwife at each appointment. I was a high risk pregnancy, previous losses – said it on the first page on the notes. The deeper issue was that my notes were not really looked at. That vital info on front being missed. Having to repeat. Distressing!</p> <p>Leona: They do use stickers with the paper green notes, but don't know how it is flagged on badgernet? They are doing more work to better the App, constantly updating it and standardising the approach and use of it.</p> <p>Grace: They need to ensure target high risk/baby loss service users don't have further or unnecessary distress caused.</p> <p>DATES FOR THE DIARY</p> <ul style="list-style-type: none"> • 24th April at Royal Oldham , 10am – 2pm Patient Experience team, opportunity for discussions and plans. All Welcome • 16th May Lighthouse, Middleton • 17th May Oldham Library <p>Please follow our social medias for more updates and engagement events</p>			
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5	Local Maternity Services Update	No representative present	apologies received – no updates given			
6	Topical Service User feedback Open Discussion	ANTENATAL CLASSES	<p>Q: When will the antenatal classes in person be restarting?</p> <p>Response: Lots going on with this as we have spoken about previously at prior meetings. They are keen to get going, some are being run locally and some on Zoom.</p> <p>Denise: Homestart are offering some sessions, they are usually advertised on our Instagram page and includes advice on infant feeding etc. Can send posters</p> <p>Wendy: Infant feeding...Previously discussed and sent out the DPIA form for feedback, not a great response. Currently it is not easy to extract the information that Homestart require due to GDPR. This has been an ongoing problem for a number of years. Trying to get it right. The Royal Oldham Hospital Data Controller require specific forms and consent and only then can pass information on for breastfeeding support. Currently nowhere to "opt out"</p> <p>Denise: We do always ensure that when we are given contact details we have the conversation around "Do you wish to use our service?" We do not force the service on anyone.</p>	To share relevant information around Antenatal classes in Rochdale and Oldham	ALL	
7	Agreed Actions:	Review of Actions from Meeting #9	Brief outline of Actions	See "actions" column and separate Action Log	NB	




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	review with group			 Action Log - April 2023 Meeting #9.pd		
8	AOB	Ethnic Minorities Menopause Survey	More Feedback needed from people of an ethnic minority around their lived experiences of perimenopause/menopause. Also looking for feedback from people who have gone into early menopause following childbirth.	Menopause Survey Link Email Healthwatch Rochdale info@healthwatchrochdale.org.uk	NB	
		To Note: Below Agenda Items were not discussed: <ul style="list-style-type: none"> • 12 month review/impact • 2023/2024 ROMVP Workplan 				

Date of next Rochdale and Oldham Maternity Voices Partnership meeting:
Monday 26th June 2023, 7:45pm – 9:15pm
Via Zoom

If you would like to receive updates and information around Rochdale and Oldham MVP or would like more information on becoming a Volunteer Advocate for the ROMVP, please let us know.

Minutes true account : Leona Barlow, Chair ROMVP 29.05.22



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