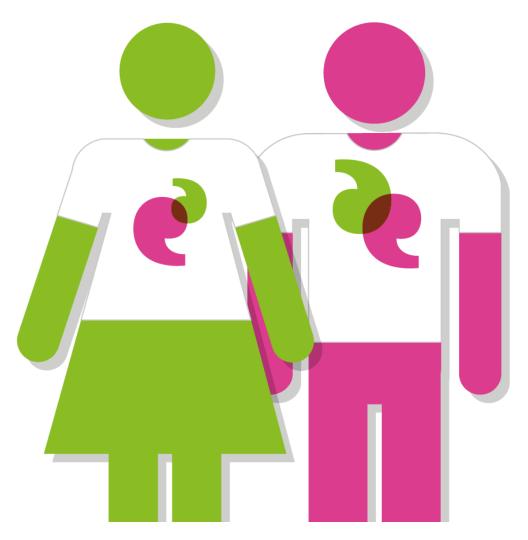
# Youthwatch

Rochdale



**Youthwatch Rochdale Volunteer** 

**Role Description** 





# **Youthwatch Volunteer**

### Introduction

Healthwatch Rochdale is the independent champion for health and social care in Rochdale. We give people a voice to help improve the design of local services as well as help to make the right choices about the services they receive.

Healthwatch Rochdale rely on the experiences of service users, their families and carers to help identify poor quality services, gaps in provision and good practice.

# **Role Description**

A Youthwatch volunteer plays a key role in assisting Healthwatch Rochdale by being the eyes and ears of Healthwatch for the 13-18 years age group.

Our Youthwatch volunteers help collect feedback locally around health and social care, as well as promoting the services of Healthwatch Rochdale within this age group.

Your role may also be to help us develop media items such as branded images, posters and leaflets.

# **Key Tasks**

- Act as a link between Healthwatch Rochdale and young people
- Promote Healthwatch Rochdale and the work we do at events aimed at 13-18 year olds and at local places of interest
- Attend events, meetings and focus groups as and when required
- Talk to, and gather information from, young people on their experiences of health and social care within Rochdale
- Conduct surveys, questionnaires and consultations with young people
- Identify opportunities within your local community to promote the work of Healthwatch Rochdale
- Identify local and national news stories of interest around health and social care and bring them to the attention of Healthwatch Rochdale
- Seek out mentions of Healthwatch Rochdale in local press and social media
- Promote and share Healthwatch Rochdale's social media platforms
- Undertake training appropriate to the voluntary role

# **Personal Attributes**

You do not need any specific experience or knowledge to be a Youthwatch volunteer. Instead, we ask that our members can demonstrate the following attributes:

- Good listening and verbal communication skills
- Be approachable and personable
- Confident to talk to new people
- Able to maintain confidentiality and protect personal data
- Good written communication skills including the ability to take notes and write up conversations





- Be open minded and non-judgemental
- Have an interest in health and social care
- Passionate about making a difference to the lives of local people
- Committed to volunteering on a regular basis and undertaking training relevant to the role

### **Time Commitment**

There is no minimum commitment required however we would recommend at least 2-4 hours per month to maximise the experience you will gain from this role.

### Location

You may be required to travel across the borough of Rochdale for this role when Covid-19 restrictions allow. Youthwatch monthly meetings are currently run virtually via Zoom.

# What will you get in return for volunteering with Youthwatch Rochdale?

Reasonable travel and out of pocket expenses will be reimbursed in accordance with our expenses policy and once Covid restrictions have lifted.

- Training Introduction to Healthwatch, Adult/Child Safeguarding, and other training as appropriate to the role as and when required
- Enjoy the experience of volunteering as part of a small friendly team and meeting new people
- Become involved in making a difference in your local community
- Increase your confidence and gain new skills
- Use your experience with Healthwatch to seek work in health and social care or other fields of employment
- Learn more about health and social care delivery in the borough of Rochdale
- Rewards and Recognition certificates, incentives and references as an example

### Would you like to volunteer with us?

If you are aged between 13 and 18 years old and live, work or study in the borough of Rochdale, you can apply by completing the application form available upon request.

Please email info@healthwatchrochdale.org.uk for more information or an informal chat about this role.



